INVENTOR INFORMATION

Postal or Zip Code::

Citizenship Country::

Masumi Inventor One Given Name:: Family Name:: YOSHINO Mailing Address Line One:: c/o Seiko Epson Corporation Mailing Address Line Two:: 4-1, Nishi-shinjuku 2-chome Shinjuku-ku City:: State or Province:: Tokyo Country:: Japan 163-0811 Postal or Zip Code:: Shinjuku-ku City of Residence:: Country of Residence:: Japan Japan Citizenship Country:: Inventor Two Given Name:: Yoshihiko Family Name:: AKASAKA Mailing Address Line One:: c/o Seiko Epson Corporation Mailing Address Line Two:: 4-1, Nishi-shinjuku 2-chome Shinjuku-ku City:: State or Province:: Tokyo Country:: Japan 163-0811 Postal or Zip Code:: City of Residence:: Shinjuku-ku Country of Residence:: Japan Citizenship Country:: Japan Inventor Three Given Name:: Bruno Family Name:: ZIEGLER c/o EPSON France SA, 68 bis, rue Marjolin, Mailing Address Line One:: LEVALLOIS-PERRET CEDEX City:: Country:: FRANCE Postal or Zip Code:: 92305 Citizenship Country:: Japan Inventor Four Given Name:: Peter Family Name:: BUTLER Mailing Address Line One:: c/o EPSON UK Ltd., Campus 100 Maylands Avenue, Hemel Hempstead Mailing Address Line Two:: City:: Hertfordshire Country:: United Kingdom Postal or Zip Code:: HP2 7TJ Citizenship Country:: Japan Inventor Five Given Name:: Marita Family Name:: HAAS c/o ESPON Deutschland GmbH, Mailing Address Line One:: Mailing Address Line Two:: Zulpicher Str. 6, Dusseldorf City:: Country:: Germany

40549

Japan

CORRESPONDENCE INFORMATION

Correspondence Customer Number:: 22850

APPLICATION INFORMATION

Title Line One::

ONLINE SUPPORT TECHNIQUE TO SUPPORT
ELIMINATION OF PROBLEMS ARISING IN

Title Line Two:: ELIMINATION OF Title Line Three:: DEVICE Total Drawing Sheets:: 11

Formal Drawings?::

Application Type::

Docket Number::

YES

UTILITY

205114US2

REPRESENTATIVE INFORMATION

Representative Customer Number:: 22850

PRIOR FOREIGN APPLICATIONS

Foreign Application One:: 2000-090785
Filing Date:: 3/29/00
Country:: Japan

Priority Claimed:: YES

Foreign Application Two:: 2001-051460 Filing Date:: 2/27/01 Japan

Priority Claimed:: YES

ASSIGNEE INFORMATION

Name of Assignee:: Seiko Epson Corporation
Address Line One:: 4-1, Nishi-shinjuku 2-chome

Shinjuku-ku

City:: Shinjuku-ku
State or Province:: Tokyo
Country:: Japan

Country:: Stepan
Postal or Zip Code:: 163-0811